

## **Privacy Notice**

**Effective Date: 05/26/2025**

**Last Updated: 05/25/2025**

## **1. INTRODUCTION**

1 Click Logistics, LLC (“1 Click Logistics,” “we,” “our,” or “us”) values your trust and is committed to protecting your privacy. This Privacy Notice describes how we collect, use, disclose, and safeguard personal information when you interact with us through our website at [www.1clicklogistics.com](http://www.1clicklogistics.com) (the “Site”). It also outlines your rights and choices regarding that information.

This Notice is intended to meet requirements under applicable U.S. and international data protection laws, including the California Consumer Privacy Act (CCPA), the Nevada Privacy Law (NRS 603A), the General Data Protection Regulation (GDPR), and other privacy standards.

By accessing or using our Site, you agree to the practices described in this Privacy Notice. If you do not agree, please do not access the Site.

## **2. SCOPE OF APPLICATION**

This Privacy Notice governs all data collected from individuals who use our website, submit inquiries through contact forms, engage with us on digital platforms, or otherwise provide personal information during the course of a business interaction with 1 Click Logistics.

It applies exclusively to data collected for business-to-business and commercial purposes. Information gathered through employment-related channels—including job applications, hiring processes, and internal systems—is governed by a separate employee or applicant privacy policy and is not covered under this Notice.

This policy also does not apply to third-party websites or applications, even if linked from our Site. We recommend reviewing the privacy notices of any third parties before disclosing personal information on external platforms.

## **3. INFORMATION WE COLLECT**

We collect personal information directly from you, automatically through your interactions with the Site, and from third-party sources.

When you submit a contact form, request a service, or send us communications, we may collect your full name, business email address, phone number, job title, company name, and any other information you voluntarily provide.

When you browse the Site, we may collect technical and usage data, including your IP address, browser type, geographic region (as inferred from IP address), operating system, device type, referring URLs, time spent on the Site, pages viewed, and interaction data such as clicks and scrolls. This information is generally gathered through cookies and other tracking technologies.

In some instances, we may also receive personal data from external sources such as marketing partners, trade associations, or public business directories, which we use to enhance our customer relationship management activities.

#### **4. USE OF PERSONAL INFORMATION**

The information we collect is used to provide and improve our services, facilitate communication, maintain our systems, and meet legal or regulatory obligations.

We use personal data primarily to respond to inquiries, provide service quotes, and process business transactions. Your information also helps us manage client accounts, provide updates about services or changes in our terms, and deliver marketing communications where legally permissible or with your explicit consent.

Technical and usage data are used to analyze site performance, identify service trends, and ensure website functionality. This information allows us to detect system abuse, prevent security threats, and improve the content and layout of our digital resources.

When required by law or necessary for compliance, we may use your information to meet regulatory obligations, respond to law enforcement requests, enforce our contractual rights, or defend legal claims.

#### **5. DISCLOSURE OF INFORMATION**

We do not sell your personal data. However, we may disclose it in limited, controlled situations to support our operations or comply with legal requirements.

Your information may be shared with service providers who perform tasks on our behalf, such as IT support, hosting, email delivery, CRM systems, and marketing operations. These providers are contractually obligated to protect your information and use it only for specified purposes.

In the event of a business transaction, such as a merger or asset transfer, we may transfer data to the successor entity, provided that the new owner will uphold privacy commitments consistent with this Notice.

If required by law, court order, or a valid government request, we may also disclose your information to authorities or legal counsel. This may include disclosures to detect fraud, respond to subpoenas, or protect the rights, safety, or property of our company, employees, or customers.

We will not disclose your information to third parties for their own independent marketing purposes without your explicit consent.

#### **6. COOKIES AND TRACKING TECHNOLOGIES**

Our Site uses cookies and related technologies to enhance user experience, monitor traffic, and collect usage data. Cookies are small files stored on your device when you visit a website. They help recognize your browser and remember your preferences on subsequent visits.

We use essential cookies to enable basic website functions and maintain security. Analytical cookies help us understand how visitors interact with our pages so we can improve navigation, speed, and layout. In some instances, we may also use marketing cookies to deliver personalized content or track the performance of advertising efforts.

Most web browsers allow you to control cookies through their settings. You can choose to disable cookies or delete them after each session, though this may limit certain features of the Site. We do not currently respond to “Do Not Track” signals due to the lack of an industry standard.

## **7. DATA RETENTION**

We retain personal information for as long as necessary to fulfill the purposes for which it was collected, including business, legal, and compliance purposes.

For example, we may retain information associated with a business contract for the duration of the relationship and for several years thereafter to comply with tax, audit, and recordkeeping obligations. Information submitted through web forms may be stored for shorter periods unless a business relationship develops or legal hold requires extended retention.

When personal data is no longer needed, it is securely deleted or anonymized in accordance with our internal data retention policies and applicable regulations.

## **8. DATA SECURITY**

1 Click Logistics employs appropriate physical, administrative, and technical safeguards to protect the confidentiality, integrity, and availability of your information. These measures include secure servers, access control protocols, firewalls, encryption of data in transit, employee training, and regular security assessments.

Although we strive to follow industry best practices, no method of electronic transmission or storage is fully secure. Therefore, we cannot guarantee absolute security. If you suspect any unauthorized activity or security incident involving your data, please contact us immediately using the information provided in Section 12.

## **9. YOUR RIGHTS AND CHOICES**

Depending on your jurisdiction, you may have certain rights under privacy and data protection laws. These rights may include:

- The right to access your personal information and receive a copy in a readable format;
- The right to correct inaccurate or incomplete data we hold about you;
- The right to request the deletion of your data when no longer necessary or when processing was based on consent;
- The right to object to or restrict the processing of your data in certain circumstances;
- The right to withdraw consent at any time, where processing is based on your consent.

To exercise your rights, please send a written request to [it@1clicklogistics.com](mailto:it@1clicklogistics.com). We will respond within the time limits required by law, usually within 30 to 45 days, and may request additional information to verify your identity.

If you are dissatisfied with our response, you have the right to lodge a complaint with your local data protection authority or supervisory body.

#### **10. CCPA-SPECIFIC DISCLOSURES**

For residents of California, we provide the following additional disclosures under the California Consumer Privacy Act (CCPA):

Over the past twelve months, we have collected identifiers such as name, contact information, business affiliation, internet activity, and commercial information through our Site and interactions. This data is used for the purposes outlined above and may be disclosed to service providers operating under a binding agreement.

We do not sell personal information for monetary consideration. California residents may request to access, delete, or opt out of any future sale of their personal information by contacting [it@1clicklogistics.com](mailto:it@1clicklogistics.com) or calling 877.312.5425. We will not discriminate against individuals who exercise their rights under CCPA.

#### **11. INTERNATIONAL DATA TRANSFERS**

If you are located outside the United States, please be aware that your data may be transferred to and processed in the United States, where privacy laws may not offer the same level of protection as those in your jurisdiction.

Where required by law (such as under the GDPR), we implement adequate safeguards to protect international transfers of personal data. These may include Standard Contractual Clauses approved by the European Commission or other lawful transfer mechanisms.

By using our Site or providing us with your information, you consent to the transfer and processing of your data in accordance with this Privacy Notice.

#### **12. CONTACT US**

If you have any questions, concerns, or requests regarding this Privacy Notice or the way we handle your data, please contact:

**1 Click Logistics, LLC**

630 Spice Island Drive

Sparks, NV 89431

**Email:** [it@1clicklogistics.com](mailto:it@1clicklogistics.com)

**Phone:** 877.312.5425

**Website:** [www.1clicklogistics.com](http://www.1clicklogistics.com)

We are committed to resolving your concerns in a timely and transparent manner.

### **13. CHANGES TO THIS NOTICE**

We reserve the right to modify this Privacy Notice at any time. Updates will be posted on this page with a new effective date. Material changes will be communicated through email, banners, or other means as appropriate.

We encourage you to review this Notice periodically to stay informed about how we protect your data.